SofTrack Managed Assets

SofTrack Managed Assets will help you gain greater transparency and visibility into your software assets across the entire enterprise. If you do not know what software is in-use and where, you will have a difficult time managing it and its costs.

Once you have made the decision to track and report your software estate, also known as Software Asset Management, how will you proceed, what is important?

The following are some important benefits of implementing a Software Asset Management platform:

✔ Discover under-utilized software licenses and save money by renewing what is actually needed

✔ Predicting future software needs based on historical usage

✔ Removing/Repurposing under-performing hardware assets

✔ Determining daily usage patterns to assist in planning of when to perform software upgrades

✔ Locating users and workstations utilizing out-of-date software versions

✔ Finding cracked software installations and take corrective action before a vendor audit demands payment and fines for illegal software licenses

✔ Reviewing software costs per department or other business unit

✔ Be better poised to negotiate software renewal contracts and achieve lower pricing

✔ Improve budgeting process and financial costs associated with software acquisitions

✔ Analyze software usage as compared to user requests and determine true need

✔ Centralizing all documentation related to software licenses, contracts, warranties, EULAs, and more

We have prepared the following checklist to help you understand what other organizations have reported as being important. Each item in the checklist is supported/provided by SofTrack Managed Assets.

Software Asset Management checklist 2024

Report all desktop software installed by user and workstation without limitation

Report latest usage for each desktop software installed per workstation

Report desktop software installed per workstation where it is not used

Report hourly usage of each desktop software utilized by user and workstation

Report active versus idle usage times of each desktop software utilized by user and workstation

Report major and minor version of each desktop software installed and/or utilized by user and workstation

Report individual suite components for bundled software, separately detecting utilization for each

Receive updated software installation and usage data at least once per day

Report on web-based application hourly usage by user and workstation

Report on software use by user, region, office, department

Software tagging providing the ability to designate software as being authorized, unauthorized or any other required indication

Desktop agent does not negatively impact end-user experience

Solution supports all workstations included when offline, online, travelling, never connected

Solution has schedulable reports with unique email destinations per management team

Solution allows ad-hoc licensing information input to compare costs and usage

Solution reporting reveals software with low-utilization per user

Solution provides common repository for vendor records, contracts, agreements and similar

Solution has ability to configure and automatically email renewal reminders

Hardware Asset Management checklist 2024

Report workstations found including all software installed

Report servers found including all software installed

Report hardware make, model, bios version, service tag and serial number

Report hardware Hard Drives installed including utilization details (size, free space)

Report hardware RAM installed including type

Report hardware CPU details

Report hardware GPU/Video Adapter details

Report hardware network adapters installed

Report workstation printers connected

Report workstation most recent active user logon

Report workstation operating system version plus installation key

Report workstation timezone

Report workstation Windows® update components plus status including when update fails

Report workstation logon activity

Report workstation overall active time per day

Report Microsoft® Azure® (EntraID®) joined status, tenant id and primary user email

Hardware tagging providing the ability to designate hardware status, grouping as needed

Solution supports all workstations included when offline, online, travelling, never connected

Solution provides common repository for vendor records, contracts, agreements and similar

Solution has ability to configure and automatically email any type of reminder